

Protection | Provider Contact Details

A list of contact information for each of our Zenith protection providers

Correct as at: 27th February 2017

Provider	Contact Details
Aegon*	<p>New Business administration and support – E: dedicatednewbusiness@aegon-service.co.uk T: 03456 100034</p> <p>Existing business/Alterations – E: protectservicing@aegon-service.co.uk T: 0345 600 1402 and select the option 2</p> <p>Agency – E: agency@aegon-service.co.uk T: 0345 600 1402 and select the option 5</p> <p>Commission – E: agency@aegon-service.co.uk 0345 600 1402 and select the option 2</p> <p>Claims – E: Claims@aegon-service.co.uk T: 0345 600 0493 and select the option 4</p> <p>Pre-sales Underwriting Helpline E: Protect_underwriting@aegon-service.co.uk T: 0345 783 5473</p>
AIG	<p>Customer services – 0345 600 6826</p> <p>Pre-sales Underwriting – 0345 600 6812</p> <p>Sales Development Team – 0345 2730010 option 5</p>
Aviva	<p>Business Support Team – E: protectionsupport@aviva.com T: 0800 0562 181</p> <p>ALPS New Business Administration E: protection@aviva.com T: 0845 900 0828</p> <p>Pre-Sales Underwriting Helpline - T: 0800 533 5192</p> <p>High Value and Business Protection Administration (including Underwriters) E: hvbps@aviva.com T: 0845 366 6794</p> <p>Pre-Alps Admin Team - E: protifa@aviva.com T:0845 301 4620</p> <p>Online Helpdesk - E: ecsd@aviva.co.uk T: 0845 309 3999</p> <p>Agency & Commissions – E: protectionsupport@aviva.com T: 0845 900 0819</p> <p>Claims – T: 0800 015 1142</p>
Legal & General	<p>Service team – E: protectionnewbusiness@landg.com T: 0345 270 7010</p> <p>Sales team – E: ifaprotection@landg.com T: 0345 2730010 Option 5.</p> <p>Commissions and agency – E agency.enquiries@landg.com or agency.admin@landg.com T: 0370 900 5010</p> <p>Underwriting – E: mutal@landg.com T: 0370 333 3699</p>
LV=	<p>E: protection.admin@lv.com T: 0800 028 6333 then select:</p> <p>Quotations - Option 1 New Business - Option 2 Underwriting - Option 3 Existing business - Option 4</p> <p>Agency Department: E: lv.agency@lv.com T: 0800 032 8633</p>

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Royal London	<p>New apps for personal/Business protection/Technical help – E: protectionhelp@royallondon.com T: 0345 6094 500</p> <p>Changes to existing protection plans – E: protectionservicing@royallondon.com T: 0345 6094 500</p> <p>Pre-sale underwriting – E: underwriting@royallondon.com T: 0345 6094 500</p> <p>Making a claim – E: protectionclaims@royallondon.com T : 0345 60945 500</p>
Scottish Widows	<p>Pre & post sales enquiries – E: Protectsales@scottishwidows.co.uk T:0345 030 6577</p> <p>New & existing business – E:Protect@scottishwidows.co.uk T: 0345 030 9218</p> <p>Underwriting helpline – E:Protect@scottishwidows.co.uk T: 0345 030 9218</p>
Vitality Life	<p>General enquiries - E: lifeenquiries@vitality.co.uk T:0345 602 7457</p> <p>Underwriting – E: lifeunderwriting@vitality.co.uk T: 0800 012 1796</p> <p>Claims – T: 0345 601 0072</p> <p>Agency & Commissions - E: lifecommissions@vitality.co.uk T: 0345 601 0072</p> <p>Greg Kittlety (NAM) E: greg.kittlety@vitality.co.uk T: 07867 457540</p>
Zurich	<p>Business Account Managers 08085 546546 or contact Tom Brown Office: 01793 406 442 Mobile: 07875 888 737 or E: tom.1.brown@uk.zurich.com</p> <p>Protection New Business - (Pipeline queries, issue requests etc) 0370 241 6979</p> <p>Agency & Remuneration HelpPoint Direct Dial: 0800 151 3333</p> <p>Commission Queries Mailbox: commissionsupport@uk.zurich.com</p> <p>Agency Queries Mailbox: agencysupport@uk.zurich.com</p> <p>Pre Sales Underwriting: Telephone: 0370 243 0901 (option 1) E: uw.preapp.enquiry@uk.zurich.com</p> <p>Large Case Underwriting: Telephone: 01793 505754 E: largecaseunderwriting@zurich.co.uk</p> <p>Underwriting Support: Telephone: 0370 850 5682</p> <p>Claims: Telephone: 0370 243 0827</p> <p>eSupport: Telephone: 01793 406304</p> <p>E: zigesupport@uk.zurich.com</p>